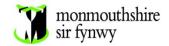
## **Public Document Pack**



Neuadd y Sir Y Rhadyr Brynbuga NP15 1GA

County Hall Rhadyr Usk NP15 1GA

Tuesday, 13 August 2019

Dear Councillor

#### INDIVIDUAL CABINET MEMBER DECISIONS

Notice is hereby given that the following decisions made by a member of the cabinet will be made on Wednesday, 21 August 2019.

#### 1. MONLIFE - LEARNING STAFFING ESTABLISHMENT

1 - 20

Division/Wards Affected:All WardsCABINET MEMBER:County Councillor R John

AUTHOR:

Marie Bartlett, Finance Lead, MonLife Tel: 07970 380273 E-mail: <u>mariebartlett@monmouthshire.gov.uk</u>

Matthew Lewis, Green Infrastructure & Countryside Manager Tel: 01633 644855 E-mail: <u>matthewlewis@monmouthshire.gov.uk</u>

#### 2. MODERN DAY SLAVERY AND EXPLOITATION PROTOCOL 21 - 50

Division/Wards Affected: All Wards CABINET MEMBER: County Councillor P Jones

AUTHOR:

Diane Corrister, Safeguarding Services Manager David H Jones, Head of Public Protection Sharran Lloyd, Community & Partnership Development Manager

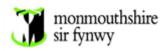
#### CONTACT DETAILS:

Tel:07970 108675E-mail:dianecorrister@monmouthshire.gov.uk

Yours sincerely,

**Paul Matthews** 

**Chief Executive** 



## CABINET PORTFOLIOS

County Councillor	Area of Responsibility	Partnership and External Working	Ward
P.A. Fox (Leader)	Whole Authority Strategy & Direction Lead Officer – Chief Executive CCR Joint Cabinet & Regional Development; Organisation overview; Regional working; Government relations; Public Service Board lead; WLGA lead	WLGA Council WLGA Coordinating Board Public Service Board	Portskewett
R.J.W. Greenland (Deputy Leader)	Enterprise and Land Use Planning Lead Officer – Frances O'Brien Support Officers – Mark Hand, Cath Fallon Local Development Plan; Strategic Development Plan; Economic Resilience and Growth; Town Centre Investment and Stewardship; Development Management and Building Control; Housing Delivery	WLGA Council Capital Region Tourism	Devauden
P. Jordan	Governance and Law Lead Officers – Matthew Gatehouse, Matthew Phillips, Ian Saunders Council & Executive decision making; Constitution review and implementation of change; Law, Ethics & Standards; Audit and Regulatory WAO Relations Support for Elected Members Democracy promotion & citizen engagement Whole Authority Performance; Whole Authority Performance; Whole Authority Service Planning & Evaluation Community Hubs and Contact Centre Community Learning Tourist Information / Museums / Theatre / Attractions		Cantref
R. John	<b>Children &amp; Young People and MonLife</b> Lead Officers – Will McLean, Ian Saunders Support Officers – Nikki Wellington, Sharon Randall-Smith, Richard Simpkins Early Years Education	Joint Education Group (EAS) WJEC	Mitchel Troy

	All Age Statutory Education Additional Learning Needs; School Inclusion Post 16 entitlement / offer School standards and Improvement; Education Achievement Service Commissioning Coleg Gwent and University liaison. Leisure / Sport Outdoor education / Duke of Edinburgh Active Travel Countryside / Biodiversity		
P. Jones	Social Care, Safeguarding & Health Lead Officer – Julie Boothroyd Support Officers – Eve Parkinson, Jane Rodgers Children's Services Fostering & Adoption; Youth Offending Service; Adults Services Whole Authority Safeguarding (children & adults); Disabilities; Mental Health; Health liaison.		Raglan
P. Murphy	Whole Authority Resources Lead Officer – Peter Davies, Frances O'Brien Support Officers – Deb Hill-Howells, Sian Hayward, Tracey Harry, Mark Howcroft Finance; Information technology (SRS); Digital Programme Office Human Resources; Health & Safety; Emergency Planning; Procurement; Land & Buildings (inc. Estate, Cemeteries, Allotments, Farms); Vehicle Fleet / Passenger Transport Unit Property maintenance; Facilities Management (inc. Building Cleaning and Catering all ages)	Prosiect Gwrydd Wales Purchasing Consortium	Caerwent
J. Pratt	Infrastructure and Neighbourhood Services Lead Officer – Frances O'Brien Support Officers – Roger Hoggins, Carl Touhig, Nigel Leaworthy County Roads / Pavements South Wales Trunk Road Agency	SEWTA Prosiect Gwyrdd	Goytre Fawr

	Highways Maintenance, Transport, Traffic & Network Management, Car Parks / Illegal Parking Enforcement Whole Authority De-carbonisation Plastic Free Monmouthshire Waste / Recycling / Cleansing Grounds Maintenance Parks & Open Spaces/ Public Conveniences Flood Prevention / Management / SUDs	
S. Jones	Social Justice & Community Development Lead Officer – Frances O'Brien Support Officers – Cath Fallon, David Jones, Ian Bakewell Rural Deprivation / Isolation; Digital Deprivation Poverty / Disadvantage Homelessness; Supporting People Community Safety / Equality / Protected Characteristics	Llanover
	Public Relations; / Communications / Marketing Trading Standards / Environmental Health; Licensing; Registrars	

## Aims and Values of Monmouthshire County Council

## Our purpose

Building Sustainable and Resilient Communities

#### Objectives we are working towards

- Giving people the best possible start in life
- A thriving and connected county
- Maximise the Potential of the natural and built environment
- Lifelong well-being
- A future focused council

## **Our Values**

**Openness**. We are open and honest. People have the chance to get involved in decisions that affect them, tell us what matters and do things for themselves/their communities. If we cannot do something to help, we'll say so; if it will take a while to get the answer we'll explain why; if we can't answer immediately we'll try to connect you to the people who can help – building trust and engagement is a key foundation.

**Fairness**. We provide fair chances, to help people and communities thrive. If something does not seem fair, we will listen and help explain why. We will always try to treat everyone fairly and consistently. We cannot always make everyone happy, but will commit to listening and explaining why we did what we did.

**Flexibility**. We will continue to change and be flexible to enable delivery of the most effective and efficient services. This means a genuine commitment to working with everyone to embrace new ways of working.

**Teamwork**. We will work with you and our partners to support and inspire everyone to get involved so we can achieve great things together. We don't see ourselves as the 'fixers' or problem-solvers, but we will make the best of the ideas, assets and resources available to make sure we do the things that most positively impact our people and places.

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SUBJECT:MonLife – Learning Staffing EstablishmentMEETING:Individual Cabinet Member Decision County Councillor R JohnDATE:21 August 2019DIVISION/WARDS AFFECTED: All

## 1. PURPOSE:

1.1 To approve an adjustment to the staffing establishment in order to provide support to the MonLife Learning Manager to deliver additional learning provision to a range of groups and individuals. The cost of an additional part-time post will be offset by income from fees and charges as well as partly through additional grant.

#### 2. **RECOMMENDATIONS**:

2.1 To agree the changes to the staffing structure and approve the learning assistant support post.

## 3. KEY ISSUES:

- 3.1 Learning happens across all of MonLife sites and services including
  - Heritage and culture based formal education workshops at our museums and attraction
  - Historic object box loan scheme for schools
  - Creative and exercise based activity for people living with dementia and their carers
  - Family learning at our heritage sites (for local people and visitors)
  - Guided walks and countryside activities
  - Sport and leisure learning through our Sports Development Service,
  - Outdoor Education provision
  - Intergenerational memory cafes
  - Reminiscence schemes and memory box provision
- 3.2 Traditionally, each site and service area had operated independently as providers of learning but more recently a Learning Group has been established to understand the way that learning is developed and delivered. A comprehensive learning audit has been undertaken and this with the results of primary teacher consultation has informed a new MonLife Learning Strategy intended to position MonLife as a serious, quality-driven provider of both formal and informal learning,

- 3.3 This strategy is intended to support the development of a learning service that is fit for purpose, audience driven and that can meet future challenges, especially around changes to the national curriculum and demographics.
- 3.4 The strategy has the following strategic aims:
  - Increase participation in Formal Learning Activity
  - Increase participation in Informal Learning activity
  - Develop MonLife Learning as a distinctive, high quality brand
  - Become a sector lead in the provision of activity for older people, people living with Dementia and their carers
  - Position MonLife learning as a significant provider of learning within the community
  - Demonstrate impact through meaningful measurement, monitoring and evaluation
- 3.5 In order to continue with the development of the Learning Strategy and to support the day to day delivery of learning across a new joint learning service for Museums, Attractions and Countryside the Culture, Heritage and Environment Learning Service, additional learning support is required in the form of an additional part time post (see Appendix 1 for job description) at a cost of £15,521. This post will be funded from two sources; additional fees from extra learning provision and external grant funding.

# 4. EQUALITY AND FUTURE GENERATIONS EVALUATION (INCLUDES SOCIAL JUSTICE, SAFEGUARDING AND CORPORATE PARENTING):

4.1 The learning service makes a significant and demonstrable contribution to the wellbeing goals and creates opportunities for all learners. There is an opportunity to grow the service, generate income and develop future learning opportunities for our children, young people, communities and older people to both meet the future needs of the new curriculum for Wales and the changing demographic of Monmouthshire (see Appendix 2).

## 5. OPTIONS APPRAISAL

- 5.1 The additional post has been identified following discussions with officers as being the most cost effective method to provide business support but also enable the Learning Manager to continue to develop the Learning Strategy and Action Plan and deliver a Learning Programme that can meet the needs of the new Curriculum for Wales, the changing demographic of Monmouthshire and contribute to increasing visitor numbers across museums and attractions.
- 5.2 Learning Fees and Charges for 2018/19 has been identified at £12,364.95 and Grant Funding secured a further £16,563.52. Current trends identify a general increase in bookings and there are significant grant streams that are available such as Aneurin Bevan University Health Board Integrated partnership Funding, the National Lottery Heritage Fund and Arts Council funding. In addition, many funding bodies now demand evidence of how bids for a range of projects (i.e. capital projects and resilience funding) will support

and include learning, community and audience development (all areas covered within the Learning Strategy).

5.3 A do nothing option would significantly constrain learning delivery as the proposed Culture, Heritage and Environment Learning Service is dependent on additional staff resources to both develop and deliver new learning resources.

## 6. EVALUATION CRITERIA

6.1 This will be evaluated on the successful development of the Learning Strategy, the delivery of successful learning programes that will fully fund this post and against a learning outcome framework being developed by the Learning Group.

## 7. **REASONS**:

7.1 This post is required to support the continued development of the learning strategy and the increase in the provision of the learning programme helping to sustain and widen audiences for our services.

## 8. **RESOURCE IMPLICATIONS:**

8.1 The cost of the post is identified at £15,521 and it is anticipated that this will be fully met from increase in fees and grant income. If the post cannot be fully funded then the pressure will be absorbed within the overall MonLife budget.

#### 9. CONSULTEES:

Enterprise DMT Cabinet member for MonLife Head of TLCY Learning Manager

#### 10. BACKGROUND PAPERS:

Appendix 1: Job Description Appendix 2: Equality And Future Generations Evaluation

## 11. AUTHORS & CONTACT DETAILS:

Marie Bartlett, Finance Lead, MonLife Tel: 07970 380273 E-mail: <u>mariebartlett@monmouthshire.gov.uk</u>

Matthew Lewis, Green Infrastructure & Countryside Manager Tel: 01633 644855 E-mail: <u>matthewlewis@monmouthshire.gov.uk</u> This page is intentionally left blank

#### MONMOUTHSHIRE COUNTY COUNCIL CYNGOR SIR FYNWY

#### MONLIFE

POST TITLE:	Learning Assistant
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POST ID: RCO

**GRADE:** Band D

**HOURS:** 20 hours per week

**LOCATION:** Based at Monmouth Museum (subject to change)

WELSH LANGUAGE ASSESSMENT: Welsh language skills are not necessary

#### PURPOSE OF POST:

The post will support the Learning Manager to maintain the range of learning services currently provided across MonLife. You will help promote, develop and deliver curriculum-based learning opportunities primarily at our museums and attractions / sites. You will take responsibility for the volunteer-run reminiscence service, the memory box and school loan box schemes and support the development and delivery of our Memory cafe scheme. In addition, you will assist in the development and delivery of dementia friendly collections-based creative activities. The post will include some evening and weekend working as required.

You will have some experience of working in a learning environment, working with and delivering to a diverse range of audiences (including school-age pupils and people living with dementia) and in working within either a leisure, visitor, tourism or countryside / heritage attraction. You will be committed to customer care and to maintaining quality standards and be able to work effectively with a wide range of individuals and partners.

#### MONMOUTHSHIRE COUNTY COUNCIL CYNGOR SIR FYNWY

#### MONLIFE

#### JOB DESCRIPTION

POST TITLE: Learning Assistant

POST ID: RCO

GRADE: Band D

**HOURS:** 20 hours per week

**LOCATION:** Based at Monmouth Museum (Subject to change)

**RESPONSIBLE FOR:** All reminiscence volunteers

**RESPONSIBLE TO: Learning Manager** 

#### WELSH LANGUAGE ASSESSMENT:

Welsh language skills are not necessary

#### The Purpose of this Role:-

As we develop a new collective approach to learning provision across all of our sites this post will support the Learning Manager to maintain and develop the delivery of the existing and new learning services currently provided across TLC&Y.

#### Expectation and Outcomes of this Role:-

You will help promote and deliver curriculum-based learning opportunities primarily at our museums and attractions / sites, take responsibility for the volunteer-run reminiscence service, the memory box and the school loan box schemes, support the development and delivery of our Memory cafe scheme and assist in the development and delivery of dementia friendly collections-based creative activities

#### Your key responsibilities are:-

- Supporting the development and delivery of
  - formal learning workshops and opportunities across MonLife including at Abergavenny, Chepstow and Monmouth museums and our attractions and countryside sites, as required
  - informal learning workshops and opportunities at Abergavenny, Chepstow and Monmouth museums and our attractions and countryside sites, as required.

- Promoting formal learning workshops and opportunities and undertaking administration associated with its running.
- Maintaining, packing and updating reminiscence boxes and object information.
- Organising and supporting volunteers to undertake facilitated reminiscence sessions.
- Promoting the reminiscence scheme and undertaking any administration associated with its running.
- Maintaining, packing and updating school loan boxes and object information.
- Promoting the school loan box scheme and undertaking any administration associated with its running.
- Supporting the development and delivery of the Creative Lives Active Lives Dementia friendly activity scheme including object handling and craft activity, preparation of resources, liaison with volunteers, publicity, booking systems and preparation of rooms
- Supporting the delivery of the memory cafes including support for young people, publicity, booking systems, set up and take down of equipment and preparation of rooms for the event.
- Assisting the Learning Manager with any other relevant duties, as required.

#### **Special Conditions**

The hours of work will be flexible and may include weekdays, weekends, evenings and Bank Holidays and may change to meet the changing demands of the service and for events, functions etc.

#### Here's what we can provide you with:-

- A full induction process
- Management and team support and appropriate training, and the opportunity to develop your skills based on your existing knowledge and experience.
- Flexible working conditions.

#### What else you need to know.....Monmouthshire Values are:

- Openness: We aspire to be open and honest to develop trusting relationships.
- Fairness: We aspire to provide fair choice, opportunities and experiences and become an organisation built on mutual respect.
- Flexibility: We aspire to be flexible in our thinking and action to become an effective and efficient organisation.
- Teamwork: We aspire to work together to share our successes and failures by building on our strengths and supporting one another to achieve our goals.

And this role, will work with Monmouthshire to achieve these.

#### In addition:

All employees are responsible for ensuring that they act at all times in a way that is consistent with Monmouthshire's Equal Opportunities Policy in their own area of responsibility and in their general conduct. The Council is committed to Equal Opportunities and welcome applicants from all sections of the community.

Appointment to this post is exempt from Rehabilitation of Offenders Act and is subject to an enhanced Disclosure and Barring Service check. The Council is committed to safeguarding and promoting the welfare of children and young people and expects all employees and volunteers to share this commitment.

## Person Specification

## How will we know if you are the right person for the role? As the successful candidate you will have demonstrated:-

- Experience of delivering learning, both formal and informal.
- Experience of developing learning resources, both formal and informal, written and physical
- Have experience/knowledge of museum/heritage education
- Have some experience of working with children and young people.
- Have experience of inter- generational learning
- Have excellent communication skills (both written and verbal) and be confident in communicating with a wide range of people; children, teachers, volunteers, visitors, staff, actors, freelancers, external organisations and agencies.
- Have experience of designing and producing creative activities for children of a wide range of ages and abilities.
- Demonstrable experience of developing and delivering craft-based workshops
- Awareness and understanding of both the English and Welsh National Curricula
- Excellent organisation and administrative skills
- Interest in heritage, culture and the arts
- Experience of supporting volunteers
- Awareness and understanding of Dementia and reminiscence work
- Research skills
- Flexibility and problem solving

- Must hold a current driving licence
- Ability to work well with others and have the ability to work unsupervised and use own initiative as well as operating as an effective team member
- Experience and confidence to use / be trained to use ICT packages and systems
- Possess high levels of communication skills (including written) to be able to communicate to user groups, customers and others.
- To be passionate and committed to the delivery of a quality service with an awareness of customer care principles.
- Confident and assertive and be able to perform well under pressure and without direct supervision
- Willingness to undertake staff development training in order to improve in the post.

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## **Equality and Future Generations Evaluation**

Name of the Officer Karin Molson	Please give a brief description of the aims of the proposal
Phone no: 01600 710630 E-mail: karinmolson@monmouthshire.gov.uk	To approve the appointment of a part-time Learning Assistant for the MonLife Culture, Heritage and Environment Learning Service.
Name of Service area	Date: 20.05.2019
Learning - MonLife	

Are your proposals going to affect any people or groups of people with protected characteristics? Please explain the impact, the evidence you have used and any action you are taking below.

Protected Characteristics	Describe any positive impacts your proposal has on the protected characteristic	Describe any negative impacts your proposal has on the protected characteristic	What has been/will be done to mitigate any negative impacts or better contribute to positive impacts?
Age	The appointment of a learning assistant will enable the learning service to increase learning opportunities for a greater number of people including those people or groups of people with protected characteristics.	Non appointment will result in a stagnated service with no room for expansion. This will affect all service users, not just those people with protected characteristics.	The Learning Service will continue to provide its core offer.
Disability	As above	As above	As above
Gender reassignment	.As above	As above	As above

Protected Characteristics	Describe any positive impacts your proposal has on the protected characteristic	Describe any negative impacts your proposal has on the protected characteristic	What has been/will be done to mitigate any negative impacts or better contribute to positive impacts?
Marriage or civil partnership	As above	As above	As above
Pregnancy or maternity	As above	As above	As above
Race	As above	As above	As above
Religion or Belief	As above	As above	As above
o <sup>Sex</sup>	As above	As above	As above
Sexual Orientation	As above	As above	As above
Welsh Language	As above	As above	As above
Poverty	As above	As above	As above

2. Does your proposal deliver any of the well-being goals below? Please explain the impact (positive and negative) you expect, together with suggestions of how to mitigate negative impacts or better contribute to the goal. There's no need to put something in every box if it is not relevant!

	Does the proposal contribute to this goal?	What actions have been/will be taken to
Well Being Goal	Describe the positive and negative impacts.	mitigate any negative impacts or better
		contribute to positive impacts?

Appendix 2
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Well Being Goal	Does the proposal contribute to this goal? Describe the positive and negative impacts.	What actions have been/will be taken to mitigate any negative impacts or better contribute to positive impacts?
A prosperous Wales Efficient use of resources, skilled, educated people, generates wealth, provides jobs	This proposal delivers on the ambition to provide jobs and develop skilled and educated people, in turn stimulating wealth and the economy. Employing a learning assistant will enable the Culture, Heritage and Environment learning service to grow its learning offer across all audiences enabling a greater number of users to develop skills for the future. In addition, more learning opportunities will also result in a greater number of volunteer opportunities that provide skills development for the workplace. Without this appointment the learning service will stagnate. It will not be able to meet the needs of the new curriculum for Wales nor the learning needs of the changing Monmouthshire demographic.	We will continue to deliver our current limited learning offer and update to meet the needs of a changing learning environment and demographic when capacity allows.
<b>A resilient Wales</b> Maintain and enhance biodiversity and ecosystems that support resilience and can adapt to change (e.g. climate change)	The learning assistant will work across Museums, Attractions and Countryside. At present environmental learning for schools and other audiences is limited due to a lack of capacity within the countryside service. The appointment of a Learning assistant will enable us develop and expand this area of work and support the resilient Wales wellbeing goal as well as the new curriculum Science and Technology area of learning and experience. Without this appointment we will continue to offer a very limited environmental learning service and are	An extremely limited service will continue to be offered as when capacity allows.

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Well Being Goal	Does the proposal contribute to this goal? Describe the positive and negative impacts.	What actions have been/will be taken to mitigate any negative impacts or better contribute to positive impacts?
	unlikely to be able to develop learning which supports the new curriculum.	
	The positive effects of cultural activities on people's wellbeing is well documented. The learning service is becoming recognized as a sector lead in its development of services for people living with The dementia and their carers. The appointment of a learning assistant will enable us to expand this service and meet the needs of a growing demographic in Monmouthshire.	We will continue to deliver our current services to older people, people living with dementia and their carers but we will not be able to expand and develop this service.
A healthier Wales People's physical and mental wellbeing is maximized and health impacts are understood	In addition one of the new areas of learning and experience in the new Curriculum for Wales is Health and Wellbeing. Expanding the service will enable us to develop resources for this AOLE.	
	Without the appointment of a learning assistant we will not be able to meet the increasing need for services for older people, people living with dementia and their carers or develop resources to support the Health and Wellbeing AOLE in time for the launch of the new curriculum.	
<b>A Wales of cohesive communities</b> Communities are attractive, viable, safe and well connected	The learning service has won 2 awards for its intergenerational work with dementia and older people. This is currently on hold due to capacity issues.	We are investigating the use of volunteers to assis with the cafes however a member of staff is still required to lead.
	The appointment of a learning assistant would create capacity to restart and develop this work, the	

Well Being Goal	Does the proposal contribute to this goal? Describe the positive and negative impacts.	What actions have been/will be taken to mitigate any negative impacts or better contribute to positive impacts?	
	focus of which is to bring young and older people together and break down generational barriers. Without the appointment the intergenerational cafes will either not be restarted or another learning service will have to be suspended as there is not capacity to deliver all.		
A globally responsible Wales Faking account of impact on global well-being when considering local social, economic and environmental wellbeing			
A Wales of vibrant culture and thriving Welsh language Culture, heritage and Welsh language are promoted and protected. People are encouraged to do sport, art and	The resources developed and delivered by the Culture, Heritage and Environmental earning service are rooted in the promotion and protection of Welsh Culture. The appointment of a learning assistant will enable us to further expand learning focused on Welsh culture.	We will continue to deliver the services and resources that are currently available.	
recreation	Without the appointment we are unlikely to be able to develop any further opportunities to explore, promote and protect Welsh culture i.e. tourism and family learning due to lack of capacity.		
<b>A more equal Wales</b> People can fulfil their potential no matter what their background or circumstances	This principal is embedded in all our learning offers and our learning is designed to enable and encourage all participants to fulfill their potential while engaged in our learning. The appointment of a learning assistant will enable us to develop a	Our learning offers will always embrace this principal.	

Well Being Goal	Does the proposal contribute to this goal? Describe the positive and negative impacts.	What actions have been/will be taken to mitigate any negative impacts or better contribute to positive impacts?
	greater number of services that create greater opportunities for more people to fulfil their potential.	

## 3. How has your proposal embedded and prioritised the sustainable governance principles in its development?

Sustainable Developmen Principle	t Does your proposal demonstrate you have met this principle? If yes, describe how. If not explain why.	Are there any additional actions to be taken to mitigate any negative impacts or better contribute to positive impacts?
Balancing short term need with long term and planning for the future	This proposal is based upon long term planning and the continual development of a learning service across MonLife. The learning manager has recently developed a learning Strategy that cuts across all MonLife services and considers a long term five year view. This strategy takes into account the forthcoming changes in formal education (the new curriculum for Wales) which will have long term impact on the services we currently deliver to schools. In addition the increasing number of people being diagnosed with dementia in Monmouthshire and an ageing population requires us to look at developing resources and services that can support future need. The ambition to increase the number of informal visitors to our museums and attractions also impacts on the learning service with the need to develop quality resources for local and visiting families.	

Sustainable Development Principle		Does your proposal demonstrate you have met this principle? If yes, describe how. If not explain why.	Are there any additional actions to be taken to mitigate any negative impacts or better contribute to positive impacts?	
Collaboration	Working together with other partners to deliver objectives	Increasing capacity within the learning service will enable us to continue and further develop existing partnerships and forge new collaborations to help us deliver our objectives. In addition a MonLife cross service learning group has been established to enable services to work together to deliver learning objectives identified in the learning strategy. The development of learning opportunities is based upon a	We will continue to seek partnerships with groups/organisations that can assist in enabling us to deliver upon our objectives.	
	Involving those with an interest and seeking their views	range of needs and requirements. Our formal learning for schools takes into account the needs of teachers/educators who are (and will continue to be) consulted regularly. Many informal group programmes are co-produced with the participants. The Learning Assistant will be expected to continue this established practice.		
Prevention	Putting resources into preventing problems occurring or getting worse	The Culture, Heritage and Environmental learning service is at full capacity. The learning manager is currently taking on both a strategic and an operational role which is preventing the learning service from moving forwards due to major capacity issues. This is likely to worsen given the amount of work required to support the formal education sector in the introduction of the new curriculum for Wales, the changing demographic of Monmouthshire and the focus upon families and tourism.		

Sustainable Development Principle		Does your proposal demonstrate you have met this principle? If yes, describe how. If not explain why.	Are there any additional actions to be taken to mitigate any negative impacts or better contribute to positive impacts?	
Considering impact on all wellbeing goals together and on other bodies		It is well documented that participation in cultural life improves peoples well being and this is something we consider throughout our work. We regularly evaluate our work against the Wellbeing goals and the goals and objectives of those we are working in partnership with.		

4. Council has agreed the need to consider the impact its decisions has on the following important responsibilities: Social Justice, Corporate Parenting and Safeguarding. Are your proposals going to affect any of these responsibilities?

	Describe any positive impacts your proposal has	Describe any negative impacts your proposal has	What will you do/ have you done to mitigate any negative impacts or better contribute to positive impacts?
Social Justice	Increased capacity will enable the CHE learning service to work with a greater number of participants, including more volunteer opportunities and the potential to develop projects for disadvantaged communities.	N/A	N/A
Safeguarding	N/A	.N/A	N/A
Corporate Parenting	Increased capacity will enable the CHE learning service to work with a greater number of participants, including more volunteer opportunities and the potential to develop projects for those at a disadvantage i.e Looked- after children.	N/A	N/A

5. What evidence and data has informed the development of your proposal?

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- The Monmouthshire Wellbeing Assessment
- The dementia plan for Wales
- The new Curriculum for Wales
- Primary Teacher consultation
- MonLife Learning Strategy
- Learning audience statistics

## 6. SUMMARY: As a result of completing this form, what are the main positive and negative impacts of your proposal, how have they informed/changed the development of the proposal so far and what will you be doing in future?

The work of the MonLife Culture, Heritage and Environmental Learning Service is rooted in the principles of Wellbeing and Future Generations Act. The learning service makes a significant and demonstrable contribution to the wellbeing goals and creates opportunities for all learners. Our severely restricted capacity prevents us from developing any further work in this area and puts at risk the opportunity to grow the service, generate income and develop future learning opportunities for our children, young people, communities and older people. Without additional capacity in the form of a part time learning assistant the service will stagnate and not be able to meet the future needs of the new curriculum for Wales or the changing demographic of Monmouthshire.

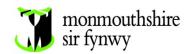
7. ACTIONS: As a result of completing this form are there any further actions you will be undertaking? Please detail them below, if applicable.

What are you going to do	When are you going to do it?	Who is responsible
Appoint a part-time learning assistant to work across the MonLife Culture, Heritage and Environmental learning service	As soon as possible	Green Infrastructure & Countryside Manager/Learning Manager

8. VERSION CONTROL: The Equality and Future Generations Evaluation should be used at the earliest stage, such as informally within your service, and then further developed throughout the decision making process. It is important to keep a record of this

process to demonstrate how you have considered and built in equality and future generations considerations wherever possible.

Version No.	Decision making stage	Date considered	Brief description of any amendments made following consideration
1.	Enterprise DMT	29/7/19	



## SUBJECT: MODERN DAY SLAVERY AND EXPLOITATION PROTOCOL

MEETING: Individual Cabinet Member Decision – Cabinet Member for Social Care, Health & Safeguarding

DATE: 21<sup>st</sup> August 2019

DIVISION/WARDS AFFECTED: All

#### 1. PURPOSE:

1.1 To consider the 'Modern Day Slavery and Exploitation Protocol' for adoption by Monmouthshire County Council.

## 2. **RECOMMENDATIONS**:

- 2.1 That the Modern Day Slavery and Exploitation Protocol, as attached in Appendix One, is approved for adoption.
- 2.2 That a progress report is presented to Strong Communities Select Committee in six months' time.

#### 3. KEY ISSUES:

- 3.1 County Councillors attended a policy development workshop on 18<sup>th</sup> April on Modern Day Slavery (MDS) and Exploitation. This provided an opportunity to discuss the Council's response to what is becoming an increasing problem.
- 3.2 One response has been to develop a Protocol to ensure Officers and Members of the County Council are consistent in their approach to this issue. The draft protocol was presented to Strong Communities Select Committee on 11<sup>th</sup> July for pre-decision scrutiny. Members of that Committee commented on the draft protocol and it has been amended to incorporate those views, as per version attached in Appendix One.
- 3.3 Modern slavery encompasses forced labour, human trafficking, domestic servitude and sexual exploitation. It impacts on both children and adults, for example, children can be sexually exploited, involved in organised theft and drug dealing.
- 3.4 The Modern Day Slavery Act 2015 has consolidated and strengthened previous legislation. This Authority is a 'First Responder' under the Act, which means there is a duty to identify and refer modern slavery victims through the National Referral Mechanism, (NRM). The NRM is a framework for identifying victims of modern day slavery and ensuring they receive the appropriate support.

- 3.5 Various Officers of the Council may witness, or have suspicions, of modern day slavery practice, so it is crucial they know what to do in such circumstances. Officers could see exploitation in a number of settings, including the Authority's role in housing, environmental health, trading standards, licensing and Children and Adult Social Care Safeguarding teams. Councillors may also be notified of concerns, for example regarding local businesses or properties in their areas. The proposed Protocol provides clarity on what to do in specific circumstances.
- 3.6 Process maps are provided as part of the Protocol, providing guidance on what to do and who to contact when suspicions are raised by Officers or Members.
- 3.7 The Protocol identifies existing Designated Safeguarding Leads as MDS Champions, and outlines the level of training required. The Cabinet Member for Social Justice & Community Development has agreed to act as 'Member MDS Champion'. This fits well with her responsibilities for supporting people, poverty, disadvantage and equality.
- 3.8 Basic awareness will be available via a corporate video which is currently being developed with our Training Unit. Welsh Government have specifically requested Councils identify MDS Champions and provide appropriate training across the organisation.

# 4. EQUALITY AND FUTURE GENERATIONS EVALUATION, (includes social justice, safeguarding and corporate parenting):

- 4.1 The completed 'Equalities & Future Generations Evaluation' form is provided as Appendix Two, attached.
- 4.2 The proposed Protocol provides a positive contribution as it endeavours to protect highly vulnerable members of society. It provides a consistent approach and will be supported by appropriate training for Officers and Members.

## 5. OPTIONS APPRAISAL:

- 5.1 Do nothing the Authority could rely on staff, and Members, finding out what to do when instances discovered. This would be high risk, with potential reputational damage for not intervening correctly, and not making proper referrals as legally required as a 'First Responder' organisation.
- 5.2 Adopt the 'Modern Day Slavery & Exploitation Protocol' for Monmouthshire, as provided in Appendix One. This provides clarity on what to do and when, for the safety of highly vulnerable children and adults, working with our partners such as Gwent Police.

## 6. EVALUATION CRITERIA:

6.1 The Protocol can be evaluated for its' effectiveness in twelve months' time. Feedback from anyone who has used the Protocol would help in refining further. As per 2.2 above, an update on progress will be provided to Strong Communities Select Committee.

## 7. REASONS:

7.1 Welsh Government have requested that all Local Authorities in Wales ensure they are aware of their responsibilities as First Responders, and put into place MDS Champions, provide suitable training etc. The proposed Protocol services to bring these requirements together in one place, to ensure consistency and clarity.

#### 8. **RESOURCE IMPLICATIONS:**

8.1 None as a consequence of this report. There will be some costs relating to the corporate 'MDS awareness video' (see 3.6), and specific training for certain front-line Officers. These costs are not likely to be significant and will be borne via existing service budgets.

#### 9. CONSULTEES:

Strategic Leadership Team (SLT) Cabinet Social Care & Health Safeguarding Unit Social Care & Health DMT

#### 10. BACKGROUND PAPERS:

Home Office and Welsh Government guidance

#### 9. AUTHORS:

Diane Corrister, Safeguarding Services Manager David H Jones, Head of Public Protection Sharran Lloyd, Community & Partnership Development Manager

#### 10. CONTACT DETAILS:

Tel:	07970 108675
E-mail:	dianecorrister@monmouthshire.gov.uk

#### Appendices

Appendix One – Modern Day Slavery and Exploitation Protocol

Appendix Two – Equality and Future Generations Evaluation

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## Monmouthshire

# Modern Day Slavery and Exploitation Protocol Final Draft

August 2019

## 1. Introduction

## 1.1 <u>What is Modern Day Slavery?</u>

Modern slavery is an umbrella term, encompassing human trafficking, slavery, servitude and forced labour.

Someone is in **slavery** if they are:

- forced to work through mental or physical threat
- owned or controlled by an 'employer', usually through mental or physical abuse or the threat of abuse

dehumanised, treated as a commodity or bought and sold as 'property'

• physically constrained or have restrictions placed on their freedom.

**Servitude** is similar to slavery, in that a person is under an obligation to provide a service which is imposed on them, but there is no element of ownership.

**Forced work** is defined as 'work or service which is exacted from any person under the menace of any penalty and for which the person has not offered himself voluntarily' and has been found in a number of different industries including manufacturing, food processing, agriculture and hospitality.

**Human trafficking** is when men, women and children are moved and forced into exploitation. The movement could be international but also within the country, from one city to another or even just a few streets. A person is a victim of human trafficking even if they haven't yet been exploited but have been moved for the purposes of exploitation.

#### 1.2 <u>Types of Modern Day Slavery</u>

- Sexual exploitation which includes prostitution and pornography
- Forced labour may include little or no payment, include very poor living conditions, withholding of passports, threats of violence
- Domestic servitude
- Organ harvesting
- Child related crimes such as child sexual exploitation, forced begging, drug dealing, organised theft, related benefit frauds etc.
- Forced marriage and illegal adoption (if other constituent elements are present)
- Financial exploitation: including benefit fraud, false claims by perpetrators on behalf of their workers; bank accounts fraud; or workers' wages being paid directly into the exploiters own bank accounts, by companies who think they are paying a worker individually.

It is recognised that many victims of Modern Day Slavery will be subject to one of more different types of exploitation at any one time. Also, that debt bondage will by a feature, whereby the subject incurs a debt to their exploiter from which they have to perform criminal or dehumanising tasks to pay their debt, with a risk of serious violence if they do not comply.

## 1.3 Legislative Context

- 1.3.1 Modern Day Slavery Act 2015
- consolidated and clarified existing modern slavery and human trafficking offences and increased the maximum sentences for committing these offences
- introduced slavery and trafficking prevention orders and slavery and trafficking risk orders – which can be used to disrupt activities by modern slavery perpetrators
- created the role of the Independent Antislavery Commissioner
- introduced support and protection for victims including a defence for victims of slavery or trafficking who commit an offence, measures on the presumption of age of child victims of modern slavery and introduced the role of Independent Child Trafficking Advocates
- introduced a requirement for certain businesses to produce and publish a modern slavery statement on what they are doing to tackle modern slavery and trafficking in their supply chains.
  - Section 52 of the Act places a duty on Local Authorities to identify and refer modern slavery child victims and consenting adult victims through the National Referral Mechanism (NRM). Councils also have a duty to notify the Home Secretary of adults who do not consent to enter the NRM. This confers **First Responder** status.
  - Section 43 of the Act states that specified public authorities (including councils) have a duty to cooperate with the Commissioner.
- 1.3.2 The Modern Slavery Act 2015 builds on the Modern Slavery Strategy published by the Coalition Government in 2014. Like the National Serious and Organised Crime Strategy, it is based around the 4P's framework:
- Pursue: prosecute and disrupt individuals and groups responsible for modern slavery.
- Prevent: prevent people from engaging in modern slavery.
- Protect: strengthen safeguards against modern slavery by protecting vulnerable people from exploitation.

- Prepare: reduce the harm caused by modern slavery through improved victim identification and enforcement support.
- 1.3.3 Other relevant Acts -
- Crime and Disorder Act 1998
- Housing Act 1996
- Children Act 1989
- Immigration Act 2016
- Violence Against Women, Domestic Abuse & Sexual Violence Act (Wales) 2015
- Social Services and Wellbeing Act (Wales) 2014

## 1.4 National Referral Mechanism

The National Referral Mechanism (NRM) is a framework for identifying victims of human trafficking or modern slavery and ensuring they receive the appropriate support. Referrals must be sent to one of the two Competent Authorities (CA), these being -

- The National Crime Authorities' Modern Slavery Human Trafficking Unit (MSHTU)
- The Home Office Visas and Immigration (UKVI)

The NRM is also the mechanism through which the Modern Slavery Human Trafficking Unit (MSHTU) collect data about victims. This information contributes to building a clearer picture about the scope of human trafficking and modern slavery in the UK.

## 1.5 Modern Day Slavery and Local Authority Safeguarding Function

The Social Services and Wellbeing Act (Wales) 2014 (SSWA 2014) places a duty for professionals and partner agencies to report to the Local Authority individuals they suspect may be at risk of harm or abuse. This will include both adults and children who are subjects to exploitation and modern day slavery.

**Children at risk of exploitation**: In line with the All Wales Child Protection procedures, if a child is suspected of being subject to Modern Day Slavery an urgent Strategy Discussion should be held with the Police to determine immediate safeguarding actions and consider referral to NRM. A Strategy Meeting will then be convened with all relevant parties to share information and form a safeguarding plan. The Child Protection Co-ordinator, should chair this meeting.

See App 2. MCC Process - Children at Risk of Modern Day Slavery App 3. MCC Process - Children at Risk of Child Criminal Exploitation App 4. MCC Process - Children at risk of Child Sexual Exploitation

Adults at Risk of exploitation: In line with the Wales Interim Guidance for the Protection of Vulnerable People and the SSWA 2014, any adult suspected of being subject to Modern Day Slavery should be referred to the Adult Safeguarding Team. An urgent Strategy Discussion should be held with the Police to determine immediate safeguarding actions and consider a referral to the NRM. A Strategy Meeting should be convened with all relevant partners to share information and form a safeguarding plan. This meeting should be chaired by the Adult Safeguarding Manager. Although consent is needed from the victim to make a referral to the NRM, issues of mental capacity and consent will be central to the Safeguarding discussion and decision taking.

## See App 1. MCC Process for Adults at Risk of Modern Day Slavery

## 1.6 <u>Other agencies</u>

Clearly this Authority needs to work closely with partners, notably Gwent Police who have the enforcement powers under the Modern Day Slavery Act 2015. There is also a 'Wales Anti-Slavery Leadership Group' at Welsh Government level which can provide guidance and assist in specific instances.

In relation to any worker exploitation, this Authority's Environmental Health section would liaise with the Health & Safety Executive (HSE) and the Gangmasters & Labour Abuse Authority (GLAA) where appropriate.

## 2. <u>The Monmouthshire Response</u>

- 2.1 **Monmouthshire's role** can be separated into distinct areas:
  - identification and referral of victims
  - supporting victims this can be through safeguarding children and adults with care and support needs, and through housing/homelessness services
  - community safety services and disruption activities
  - supporting proactive campaigns, eg assisting with the 'Make Safe' project involving local hotels & B & B's
  - ensuring that the supply chains this Authority procures from are free from modern slavery.

It is recognised that Modern Slavery intersects with many different areas of Council services, and a number of different Officers may come across instances whilst going about their everyday duties. These may include:

- housing and homelessness services through the provision of homelessness services, or through inspections of houses in multiple occupation (HMOs)
- community safety officers whilst working on issues around serious and organised crime, gangs, drug selling and other crimes committed within their area for example, cannabis cultivation and begging
- Trading Standards, Licensing, Environmental Health and other regulatory services may encounter victims or perpetrators whilst visiting or inspecting premises. Premises such as takeaways, nail bars, car washes, farms, taxis and private hire vehicles could be involved in illegal activities.
- Councillors may hear concerns from residents about particular businesses or houses in their areas
- those working with local partners on resettling new arrivals may find that trafficking or modern slavery has been present in refugees and asylum seekers' routes into the UK
- customer services may come into contact with victims through their ordinary dealings with the public
- Children and Adult Social Care and Safeguarding teams

## 2.2 Identification of MDS Champions

It is recognised that staff will need support and advice to fully understand the different elements of exploitation and Modern Day Slavery in order to assure that appropriate referral are made to the Safeguarding Teams. Champions will be nominated from each part of the council service area to support members and staff with any questions or concerns they may have. Under Monmouthshire's Corporate Safeguarding Policy, Designated Safeguarding Leads (DSL) and Deputy Designated Safeguarding Leads (DDSL) are in place to perform this role for the wider corporate safeguarding function. These roles are ideally suited to include being Champions for Modern Day Slavery. At Member level, a Cabinet Member will act as the political Modern Day Slavery Champion.

## 2.3 <u>Training for Staff</u>

- 2.3.1 **Champion Training:** Training aimed at developing understanding of the signs of MDS, and the legislative and corporate policy and process of MDS and the NRM, Trafficking and Exploitation of individuals and communities. This to include:
  - Designated Safeguarding Leads;
  - Deputy Designated Safeguarding Leads;
  - Public Protection team;
  - Housing and Tenancy Support teams;
  - Team Managers in SCH Operational teams;

- Adult Safeguarding Manager;
- Councillors.

**Modern Day Slavery** to be included in Level 1 and Level 2 Safeguarding training.

2.3.2 <u>Corporate Video - Basic Awareness</u> - Basic Awareness video which highlights signs and potential locations within Monmouthshire, and signposts staff to the Safeguarding Unit or the appropriate Champion for their area. The Video also to be included in Corporate Induction Training and to be shared at team meetings across the authority volunteer and paid workforce.

## 2.4 <u>Commissioning and Procurement</u>

In 2019 Monmouthshire will be signing up to the Welsh Government Code of Practice for Ethical Employment in Supply Chains and an action plan for implementation will be drafted.

## 2.5 <u>Governance and Partnership</u>

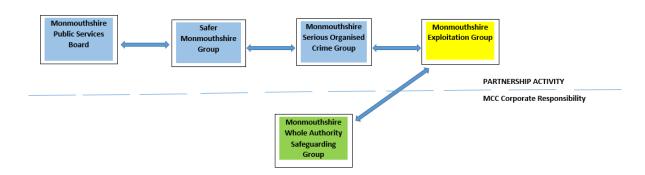
2.5.1 Monmouthshire Public Services Board discharges its statutory duties under the Crime & Disorder Act 1998 via the Safer Monmouthshire Group, as per diagram below.

The Monmouthshire Exploitation Group (MEG) will sit under the Safer Monmouthshire Group and link closely with the Serious Organised (SOC) Crime Group, which reports to the overarching Safer Monmouthshire Group (SMG). The Safer Monmouthshire Group is chaired by the Chief Inspector for East Division of Gwent Police, and addresses issues in relation Crime & Disorder across the county through a multi-agency approach.

Well-being of Future Generations (Wales) Act 2015				Ageing Well Executive Group Temp Ch: Sharran Lloyd (MCC) Joining Up Volunteering	Ageing Well Forum Ch: TBC					
$\checkmark$				Ch: Owen Wilce (MCC)						
Public Services Board (PSB) Well-being Plan				Creating an Active & Healthy Monmouthshire Ch: Paul Sullivan (MCC)	First 1000 Days Ch: Beth Watkins (MCC) / Clair Evans	Active Children & Young People Ch: Vacant	Active Adults Ch: Natasha Jones (MCC)	Play Sufficiency Action Group Ch: Mike Moran (MCC)		
$\checkmark$				CYP Strategic Partnership Ch: Will McLean	Integrated Youth Offer Group	Early Years Development &	Families First Programme Managers			
Public Services Board				(MCC)	Ch: Josh Klein (MCC)	Ch: Susan Hall (MCC)	Ch: Sharran Lloyd			
Ch: Paul Matthews (MCC)		Engagement & Participation Group		Financial, Economic & Digital Inclusion Partnership						
$\checkmark$		Ch: Abigail Barton (MCC)		Ch: Ian Bakewell (MCC)						
Programme Board Ch: Frances Williams (MCC)	→	Partnerships Performance Group Ch: Bronwen John (Aneurin Bevan UHB)	→	Safer Monmouthshire Group Ch: C.I. Richie Blakemore (Gwent Police)	SOC Stakeholder's Group Ch: Vacant	Monmouthshire Exploitation Group Ch: Dianne Corrister (MCC)	Gwent Events Safety Advisory Group Ch: David Jones (MCC)	Community Crime & Disorder Group Ch: Andy Mason (MCC)	Substance Misuse Group Ch: Sharran Lloyd (MCC)	
		Gwent Strategic Needs Assessment Group Ch: Lyndon Puddy (Torfaen CBC)		16+ Steering Group Ch: Hannah Jones (MCC)		Purpose :	Building Sustainable -	and Resilient Commun	ities	
				Environmental Partnership Board			Reduce inequalities b	etween communities a	nd within communities	
				Ch: Chris Rees (Natural Resources Wales)		Our aspiration is to :	Support and protect v	vulnerable people		
				Armed Forces Community Covenant			Consider our impact	on the environment		
				Ch: Cllr. Laura Jones (MCC)			People i	Citizens	Place / Co	mmunities
	Strategic Houzing Partnerschip Ch: Ian Bakewall (MCC)	Our Well-being Objectives are :		young people with the le start in life	Protect and enhance natural environment adapting to the impa	whilst mitigating and				
								enges associated with whic change	Develop opportunitie: business to be part thriving and well-o	of an economically

## 2.5.2 Corporate Governance

The Monmouthshire Exploitation Group (MEG) will also report to the Corporate Whole Authority Safeguarding group (WASG) and be the conduit group between corporate MCC matters and partnership working in the areas of Modern Day Slavery, Exploitation and criminal activity. The Monmouthshire Exploitation Group will have a dual reporting function according to the respective responsibilities in relation to the issues of Modern Day Slavery, exploitation and crime. Example provided in the diagram below:



## Monmouthshire County Council

## Process for Adult at Risk of Modern Day Slavery (MDS)

- 1. Employee / Volunteer suspects an adult is a victim of MDS.
- 2. If the individual is perceived to be at immediate risk of significant harm call 999.
- 3. Employee to discuss concerns with their MDS Champion within their service (this will be the Designated Safeguarding Lead / Deputy Safeguarding Lead).
- 4. For further advice around suspicions employee to contact Safeguarding Unit (Claudia Don, Adult Safeguarding Manager 07971 113255 or Katie Jacobs, Quality Assurance and Safeguarding Officer 07976837800)
- 5. Referral made to Adult services by submission of a Duty to Report Form. Emailed to-<u>mccadultsafeguarding@monmouthshire.gov.uk</u>
- 6. Social Services will assess risk and make relevant enquiries (level of enquiries dependant on referral information- ensuring not putting suspected victim at any further risk).
- 7. Social Services email Modern Day Slavery and Human Trafficking Co-ordination Team to inform them of concerns and are available to advise further if required <u>moderndayslavery@gwent.pnn.police.uk</u>.
- 8. Strategy discussion held to include Multi-Agency Risk Assessment Conference (MARAC) Co-Ordinator (details below).
- 9. Modern Day Slavery Strategy Meeting to be convened, chaired by Safeguarding Unit.
- 10. Modern Day Slavery Strategy Meeting include Social Services, Police, referring agency and Safeguarding partners, invites to further include-
  - Jasmin Ahmed (MARAC Regional Human Trafficking Co-ordinator) 02922403345 / 07970045557 / jasmin@bawso.org.uk
  - Laura Thomas (Gang Masters Labour Abuse Authority (GLAA))
    Laura.Thomas@gla.gov.uk

- Carla Aguiar (DWP Counter Fraud and Compliance Directorate, Organised Fraud Team) <u>carla.aguiar@dwp.gov.uk</u>
- 11. Modern Day Slavery Strategy meeting to agree immediate Safeguarding actions, and with support of MARAC Co-ordinator and other agencies decide if an NRM is required.
- 12. With the consent of the suspected victim; NRM to be completed, if consent not given then an MS1: 'notification of a potential victim of modern slavery' form to be completed.
- 13. Local Authority employee as a First Responder can complete the National Referral Mechanism (NRM). This is a framework for identifying and referring potential victims of modern slavery and ensuring they receive the appropriate support.
  - Referral forms can be found at <u>https://www.gov.uk/government/publications/human-trafficking-victims-</u> <u>referral-and-assessment-forms</u>
  - NRM is to be completed with all multi agency information, with the support of all available services.
  - For Adults Only make referral if the person is able to give consent; the only exception to this is when the person is deemed to lack mental capacity under the Mental Capacity Act 2005.

## • A NRM can only be submitted once so ensure it is fully complete and all guidance is followed fully- seek further advice if required.

- 14. From 1 November 2015, specified public authorities have a duty to notify the Secretary of State of any individual encountered in England and Wales who they believe is a suspected victim of slavery or human trafficking. The 'duty to notify' provision is set out in Section 52 of the Modern Slavery Act 2015 This duty is intended to gather statistics and help build a more comprehensive picture of the nature and scale of modern slavery.
  - Completing the NRM is sufficient in notifying. However if consent is not given then an MS1 form should be completed and sent to <u>dutytonotify@homeoffice.gov.uk</u>
  - Details around duty to notify can be found <u>https://www.gov.uk/government/publications/duty-to-notify-the-home-office-of-potential-victims-of-modern-slavery</u>

- If Suspected Victim has not consented to NRM then further safeguarding measures to be in place to safeguard the victim, and signposting to other supporting agencies (BAWSO 0800 731 8147, New Pathways 01633250205, Modern Day Slavery Helpline 0800 012 1700).
  - > For adults- If they DON'T want help to leave now:
    - Provide information about assistance and support
    - o Be aware that any written material could be detected
    - Try to arrange a follow-up appointment
    - $\circ$   $\;$  If the adult is responsible for a child- remember child protection procedures
- 16. Refer to Modern Slavery MARAC Co-ordinator (details above), if not done so already.
- If no complex or ongoing needs but still concerns regarding Modern Slavery, MARAC Co-ordinator can signpost to other agencies, with no further involvement of Adult Services.
- 18. Modern Slavery MARAC is arranged by the Co-Ordinator (details above). Cocoordinator will invite relevant professionals. A relevant Monmouthshire County Council representative to attend when involved or invited. Within the MARAC process information will be shared and risk and safety planning will be managed.
- 19. Outcome of NRM is also sent to Modern Day Slavery and Human Trafficking Coordination Team, in Gwent Police, and they can refer to MARAC process too.
- 20. Review / Outcome Strategy Meeting to be held to monitor progress / conclude process.

#### **APPENDIX 2**

## Monmouthshire County Council

## Process for Child at Risk of Modern Day Slavery (MDS)

- 1. Employee / Volunteer suspects a child is a victim of MDS.
- 2. If the individual is perceived to be at immediate risk of significant harm call 999.
- 3. Employee to discuss concerns with their MDS Champion within their service (this will be the Designated Safeguarding Lead / Deputy Safeguarding Lead).
- 4. For further advice around suspicions employee to contact Safeguarding Unit (Katie Jacobs, Quality Assurance and Safeguarding Officer 07976837800 or Kelly Turner, Child Protection Co-Ordinator) Children Services 01291 635669.
- 5. Social Services will complete lateral checks and gather further information (level of enquiries dependant on referral information- ensuring not putting suspected victim at any further risk).
- 6. Request Strategy Discussion with Police (through usual process/ with Public Protection Unit (PPU)).
- 7. Modern Day Strategy Meeting to be held; request through Safeguarding Unit as usual.
- 8. Strategy Meeting to be chaired by Safeguarding Unit (Kelly Turner or Katie Jacobs).
- 9. Additional to police, referring agency and usual safeguarding agencies, further Strategy meeting invites to-
  - The Gwent Missing Children Team (01495 745 660/661/662/663 AlexisRedwood@llamau.org.uk)
  - Independent Child Trafficking Advocate Service, Barnardo's (0800 043 4303 / Allyson Davies, Manager, 07717541325 <u>allyson.davies@barnardos.org.uk</u>)
- 10. Strategy meeting to identify any safeguarding concerns, needs, and consideration given around threshold for significant harm and for Initial Child Protection Conference to be held, or continue on Care and Support Plan.
- 11. Decision made at strategy meeting as to whether a NRM is required.

## Page 36

- 12. Social Worker to consult with the Gwent Missing Children Team (details above), who will support with the completion of the NRM, general advice on process, and assist with the input of multi-agency information they hold.
- 13. Referral to be made for an Independent Child Trafficking Advocate (or RPC), forms to be sent to trafficking.referrals@bypmk.cjsm.net
  - For guidance and Referral Form-<u>https://www.gov.uk/government/publications/child-trafficking-advocates-</u> <u>early-adopter-sites</u>
  - Child will be offered either of the two below supports depending on the circumstances (details below)-

**The Role of the ICTA Direct Support**: One-to-one ICTA's will provide support on an individual basis to trafficked and potentially trafficked children within the Early Adopter Sites where there is nobody who has effective parental responsibility for that child.

This includes: Any child from outside the UK who is separated from their family or any person who has parental responsibility for them. Or any child from outside the UK whose parents, or those assuming parental responsibility for them, are suspected as being involved in their trafficking. Includes support for young people, alongside support for professionals involved with their care.

Or

**The Role of the ICTA Regional Practice Co-ordinator (RPC):** The RPC will work with professionals to support them in recognising and responding to exploitation and trafficking for internally trafficked children. They will offer individual case consultation for professionals delivering direct work, with a focus on safeguarding within the context of exploitation; and will support in the submission of referrals to the National Referral Mechanism. They will contribute to best practice and strategy development; and support professionals through training and awareness raising sessions to staff teams.

14. Social Worker (or other Local Authority employee) as a First Responder is to complete the National Referral Mechanism (NRM). This is a framework for identifying and referring potential victims of modern slavery and ensuring they receive the appropriate support.

- Referral forms can be found at <u>https://www.gov.uk/government/publications/human-trafficking-victims-</u> <u>referral-and-assessment-forms</u>
- NRM is to be completed with all multi agency information, with the support of all available services.

## • A NRM can only be submitted once so ensure it is fully complete and all guidance is followed fully- seek further advice if required.

- 15. From 1 November 2015, specified public authorities have a duty to notify the Secretary of State of any individual encountered in England and Wales who they believe is a suspected victim of slavery or human trafficking. The 'duty to notify' provision is set out in Section 52 of the Modern Slavery Act 2015 This duty is intended to gather statistics and help build a more comprehensive picture of the nature and scale of modern slavery.
  - Details around Duty to Notify can be found <u>https://www.gov.uk/government/publications/duty-to-notify-the-home-office-of-potential-victims-of-modern-slavery</u>
  - Completing the NRM is sufficient in notifying.
- 16. Review Strategy meetings to be held to monitor and support process with all key agencies invited.
- 17. Outcome Strategy meeting held to discuss any conclusions and future plan to safeguard suspected victim.

#### **APPENDIX 3**

## **Monmouthshire County Council**

## Process for Child at Risk of Child Sexual Exploitation (CSE)

- 1. Employee / Volunteer suspects a child is a victim of Child Sexual Exploitation (CSE).
- 2. If the individual is perceived to be at immediate risk of significant harm call 999.
- 3. Employee to discuss concerns with their Designated Safeguarding Lead / Deputy Safeguarding Lead.
- 4. For further advice around suspicions employee to contact Safeguarding Unit (Katie Jacobs, Quality Assurance and Safeguarding Officer 07976837800 or Kelly Turner, Child Protection Co-Ordinator) or Children Services 01291 635669.
- 5. Social Services will complete lateral checks and gather further information (level of enquiries dependant on referral information- ensuring not putting suspected victim at any further risk).
- 6. Social Worker completes a Sexual Exploitation Risk Assessment Form (SERAF).
- 7. If the SERAF scores over 16 (moderate or significant risk on the SERAF) request Strategy Discussion with Police (through usual process/ with PPU). However, a Strategy discussion can be considered with a score under 16 and lower (mild risk) if required.
- 8. CSE Strategy Meeting to be held; request through Safeguarding Unit as usual.
- 9. Strategy Meeting to be chaired by Safeguarding Unit (Kelly Turner or Katie Jacobs).
- 10. Additional to police, referring agency and usual safeguarding agencies, further Strategy meeting invites to-
  - The Gwent Missing Children Team (01495 745 660/661/662/663 <u>AlexisRedwood@llamau.org.uk</u>)
  - Sexual Health if appropriate.

- 11. Strategy meeting to identify if the child is at risk of CSE and if threshold is met, child to be held under Operation Quartz.
- Strategy meeting to discuss any safeguarding concerns, needs, and consideration given around threshold for significant harm and for Initial Child Protection Conference (ICPC) to be held, or continue on Care and Support Plan (CASP).
- 13. If child is to be part of Operation Quartz, a decision can be made for Social Worker and Quartz Police Officer to jointly visit child once per month, or as guided by the need identified by the Strategy Meeting attendees.
- 14. If child is to be part of Operation Quartz, on a monthly basis they will be discussed at a strategic multi-agency level at Multi-Agency Sexual Exploitation (MASE) Meeting.
- 15. Social Worker to review SERAF with all multi-agency information three monthly.
- 16. Review Strategy meetings to be held (at least within 3 months, but can be sooner dependent on need) to monitor and support process with all key agencies invited. And to make decision as to whether child remains part of Operation Quartz.
- 17. Outcome Strategy meeting held to decide child to be removed from Operation Quartz, and discuss any conclusions and future plan to safeguard the child.

## **Monmouthshire County Council**

## Process for Child at Risk of Child Criminal Exploitation (CCE)

- 1. Employee / Volunteer suspects a child is a victim of Child Criminal Exploitation (CCE).
- 2. If the individual is perceived to be at immediate risk of significant harm call 999.
- 3. Employee to discuss concerns with their Designated Safeguarding Lead / Deputy Safeguarding Lead.
- 4. For further advice around suspicions employee to contact Safeguarding Unit (Katie Jacobs, Quality Assurance and Safeguarding Officer 07976837800 or Kelly Turner, Child Protection Co-Ordinator) or Children Services 01291 635669.
- 5. Social Services will complete lateral checks and gather further information (level of enquiries dependant on referral information- ensuring not putting suspected victim at any further risk).
- 6. Social Worker completes a Sexual Exploitation Risk Assessment Form (SERAF). *Development of a new a tool is in discussion and will be used when available.*
- 7. If the SERAF scores over 16, request Strategy Discussion with Police (through usual process/ with PPU).
- 8. Strategy Meeting to be held under current CSE process; request through Safeguarding Unit as usual.
- 9. Strategy Meeting to be chaired by Safeguarding Unit (Kelly Turner or Katie Jacobs).
- 10. Additional to police, referring agency and usual safeguarding agencies, further Strategy meeting invites to-
  - The Gwent Missing Children Team (01495 745 660/661/662/663 <u>AlexisRedwood@llamau.org.uk</u>)
- 11. Strategy meeting to discuss any safeguarding concerns, needs, and consideration given around threshold for significant harm and for Initial Child Protection Conference (ICPC) to be held, or continue on Care and Support Plan (CASP).

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- 12. If child identified to be at risk of CCE, then specific CCE needs to be identified on their existing plan (Care Plan, Child Protection Plan or Care and Support Plan), and support services referred to, and work to be completed around this area of need in the aim to reduce the risk.
- 13. Additional to CCE, if any concerns around CSE also identified (follow CSE process).
- 14. Social Worker to review SERAF (or used tool) with all multi-agency information.
- 15. Review Strategy meetings to be held to monitor and support process with all key agencies invited.
- 16. Outcome Strategy meeting held to discuss any conclusions and future plan to safeguard child.



## **Equality and Future Generations Evaluation**

Name of the Officer completing the evaluation David H Jones	Please give a brief description of the aims of the proposalTo provide a Modern Day Slavery & Exploitation Protocol for the
Phone no: 01633 644100 E-mail: <u>davidhjones@monmouthshire.gov.uk</u>	Authority
Name of Service area	Date
Social Care & Health	2 <sup>nd</sup> July 2019

#### 1. Are your proposals going to affect any people or groups of people with protected characteristics? Please explain the impact, the

evidence you have used and any action you are taking below.  $\ensuremath{\varpi}$ 

Protected → Protected → Characteristics	Describe any positive impacts your proposal has on the protected characteristic	Describe any negative impacts your proposal has on the protected characteristic	What has been/will be done to mitigate any negative impacts or better contribute to positive impacts?	
Age	The Protocol aims to provide a consistent approach for dealing with both adult and child vulnerable individuals. It provides a clear route of what to do when safeguarding issues are found	None	An awareness video is being prepared to advise all staff and Members on what to do if cases of MDS/exploitation suspected.	
Disability	None	None		
Gender reassignment	None	None	N/A	
Marriage or civil partnership	None	None	N/A	

Protected Characteristics	Describe any positive impacts your proposal has on the protected characteristic	Describe any negative impacts your proposal has on the protected characteristic	What has been/will be done to mitigate any negative impacts or better contribute to positive impacts?	
Pregnancy or maternity	None	None	N/A	
Race	Potentially exploitation can impact adversely on foreign nationals, eg. Eastern Europeans and Vietnamese. Protocol seeks to protect specific vulnerable groups, eg. in workplaces.	None	Staff involved in visiting businesses and local housing have been, or will, be trained in MDS awareness and what to do.	
Religion or Belief	None	None	N/A	
Sex J	None	None	N/A	
Sexual Orientation	None	None	N/A	
Welsh Language	None	None	N/A	
Poverty	Protocol refers to financial exploitation, eg. labour abuse, so when implemented can potentially assist individuals in poverty.	None	Front-line training to be provided	

2. Does your proposal deliver any of the well-being goals below? Please explain the impact (positive and negative) you expect, together with suggestions of how to mitigate negative impacts or better contribute to the goal. There's no need to put something in every box if it is not relevant!

Well Being Goal	Does the proposal contribute to this goal? Describe the positive and negative impacts.	What actions have been/will be taken to mitigate any negative impacts or better contribute to positive impacts?
A prosperous Wales Efficient use of resources, skilled, educated people, generates wealth, provides jobs	The Protocol will improve understanding of MDS/exploitation issues, in different settings. Taking action against any exploitation will improve outcomes for victims and also provide a 'level playing field' for local businesses that operate legally and for positive economic benefit to the county.	N/A
A resilient Wales Maintain and enhance biodiversity and ecosystems that support resilience and can adapt to change (e.g. climate change)	N/A	N/A
A healthier Wales People's physical and mental wellbeing is maximized and health impacts are understood	Aim is to provide consistency on how MCC deals with instances of MDS/exploitation, working with partners and protecting any exploited persons.	N/A
A Wales of cohesive communities Communities are attractive, viable, safe and well connected	Exploitation can have many negative impacts on communities, eg. where sexual exploitation occurs.	N/A
A globally responsible Wales Taking account of impact on global well-being when considering local social, economic and environmental wellbeing	MDS and exploitation events can be cross- boundary, eg. human trafficking. Protocol aims to assist in identifying and addressing any cases discovered, together with partners such as Gwent Police.	N/A

Well Being Goal		Does the proposal contribute to this goa Describe the positive and negative impac	
A Wales of vibrant culture thriving Welsh language Culture, heritage and Welsh are promoted and protected are encouraged to do sport, recreation	language People	N/A	
A more equal Wales People can fulfil their potential no matter what their background or Cricumstances		By tackling exploitation, and protecting vulnerable persons, there will be fairer outcomes to those affected.	
. How has your proposal Sustainable Development	embedded Does yd	and prioritised the sustainable governance our proposal demonstrate you have met	principles in its development? Are there any additional actions to be taken to
		tiple? If yes, describe how. If not explain why.	mitigate any negative impacts or better contribute to positive impacts?
Long Term Balancing short term need with long term and planning for the future	problem. P	ndicates MDS/exploitation is an increasing rotocol provides a mechanism of ensuring MCC priately into the future.	Protocol supported by appropriate training

Sustainable Development Principle		Does your proposal demonstrate you have met this principle? If yes, describe how. If not explain why.	Are there any additional actions to be taken to mitigate any negative impacts or better contribute to positive impacts?	
Collaboration	Working together with other partners to deliver objectives	Protocol will only be effective if internal departments work together, eg. Social Care safeguarding and Licensing, and with external partners, eg. Police and Health & Safety Executive.	MCC Protocol to be shared with partners when agreed and implemented	
	Involving those with an interest and seeking their views	Protocol worked on between SC Safeguarding, Public Protection and Policy & Partnerships. Corporate Training also involved in constructing the training/awareness video.	Training video will ensure consistent message to all staff and Members	
Prevention	Putting resources into preventing problems occurring or getting worse	Protocol promotes a proactive approach and outlines what to do where instances discovered.		
Integration	Considering impact on all wellbeing goals together and on other bodies	Protocol is important for the well-being of all groups, for children who may be exploited to older people. Intervention should prevent problems for others, eg. NHS, if persons protected and not physically or emotionally abused.		

4. Council has agreed the need to consider the impact its decisions has on the following important responsibilities: Social Justice, Corporate Parenting and Safeguarding. Are your proposals going to affect any of these responsibilities?

	Describe any positive impacts your proposal has	Describe any negative impacts your proposal has	What will you do/ have you done to mitigate any negative impacts or better contribute to positive impacts?
Social Justice	Provides a consistent approach in protecting exploited individuals		
Safeguarding	Protocol seeks to protect exploited persons from being further harmed by taking them from harmful situations. Providing consistency and training aims to ensure all aware of how to prevent further exploitation, working with partners accordingly.	.Safeguarding is about ensuring that everything is in place to promote the well- being of children and vulnerable adults, preventing them from being harmed and protecting those who are at risk of abuse and neglect	
Corporate Parenting	Child protection is covered in the protocol	N/A	

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## What evidence and data has informed the development of your proposal?

Gwent Police have provided evidence of the increase in numbers of MDS/exploitation. Number of National Crime Agency referrals went from 123 in 2016, to 251 in 2018, so doubled in two years. In the last financial year Gwent Police received 234 intelligence logs, ie. 2018/19. Pulbic Protection staff have identified some cases in Monmouthshire, and referred accordingly to Gwent Police and Immigration Control. Welsh Government have asked all 'First Responders, which we are under Modern Day Slavery Act 2015, to provide robust response to our responsibilities. This Protocol goes some way in demonstrating our commitment to tackling an abhorrent crime.

# 6. SUMMARY: As a result of completing this form, what are the main positive and negative impacts of your proposal, how have they informed/changed the development of the proposal so far and what will you be doing in future?

There are only positive impacts from the proposal as it concerns protecting highly vulnerable persons in our society. It will ensure a consistent approach, supported by appropriate training. Training is currently being developed internally with our Corporate Training unit.

7. ACTIONS: As a result of completing this form are there any further actions you will be undertaking? Please detail them below, if applicable.

What are you going to do	When are you going to do it?	Who is responsible
Progress the training provision, including an awareness video	October 2019	Diane Corrister/David Jones/John McConnachie
Share with partners, and local safeguarding forum	September 2019	Diane Corrister/Sharran Lloyd
Review effectiveness of Protocol a year after implementation	October 2020	Diane Corrister/Sharran Lloyd/David Jones

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Nersion Control: The Equality and Future Generations Evaluation should be used at the earliest stage, such as informally within your service, and then further developed throughout the decision making process. It is important to keep a record of this process to demonstrate how you have considered and built in equality and future generations considerations wherever possible.

Version	Decision making stage	Date considered	Brief description of any amendments made following
No.			consideration
1	Strong Communities Select Committee	11.7.19	

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